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 **BAJAJ** | Allianz 

BAGIC HEALTH PRIME WELLNESS RIDER

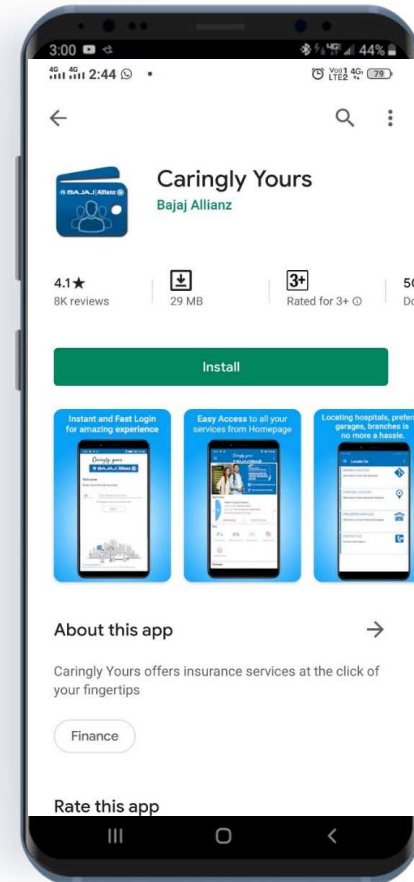
BAGIC HEALTH PRIME WELLNESS RIDER

Customer Activation & Benefit Utilization Journey

Step 1: Download **Caringly Yours App** from App store for iOS / Play store for Android.

Step 2: Provide all the necessary details and then select from the available plan option and enter the sum insured amount. At this point, opt for **Health Prime Rider**.

Step 3: For availing the **benefits of Health prime rider**, open **Caringly Yours App** and Tap on **Health Prime Rider**.

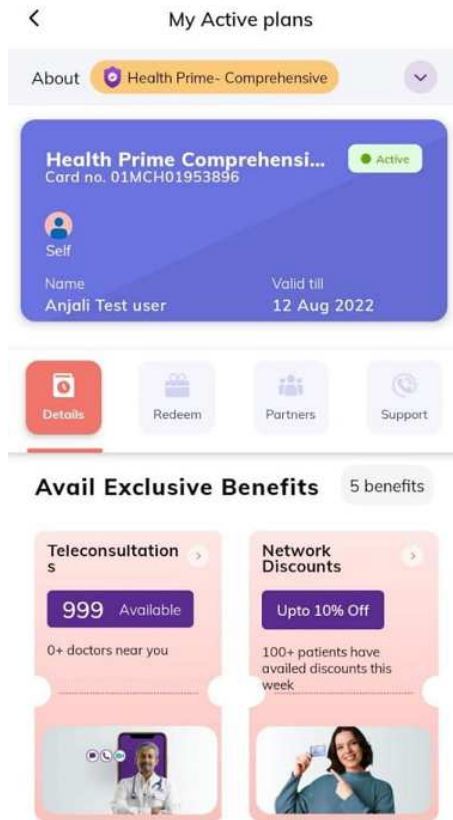


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Customer Activation & Benefit Utilization Journey



The next page will show the cover bought with member details, tap on the member option for whom the services needs to be availed.

Now services like

Tele-consultation & Preventive Health Check-up can be availed against the selected member.

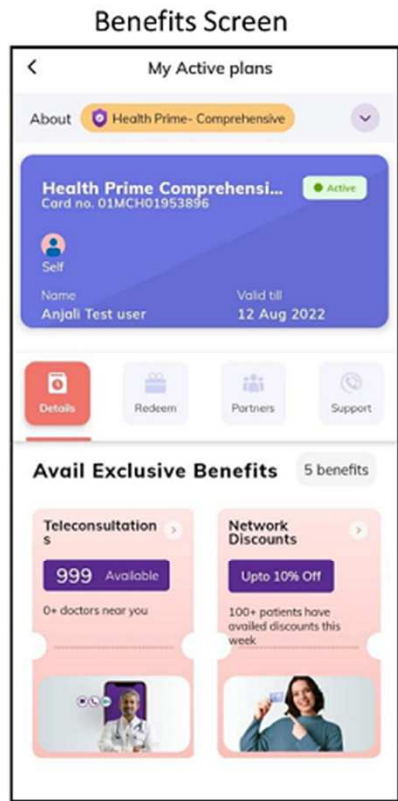
For availing **Tele Consultation Cover**, Click on **Tele-Consultation**

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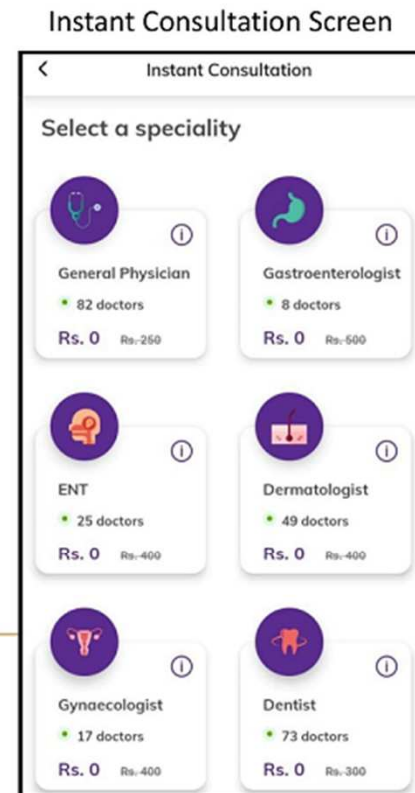
FOR AVAILING TELE CONSULTATION COVER, CLICK ON TELE-CONSULTATION

Health Prime Wellness Journey



STEP 1:
Customer to click on Tele Consultation benefit

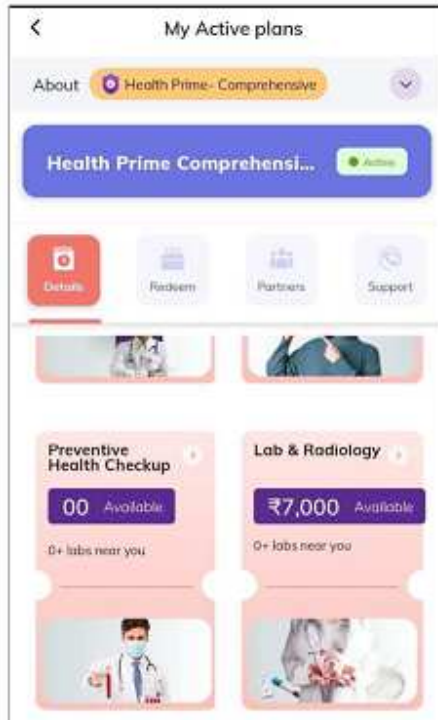
STEP 2:
Customer to select the speciality and book accordingly.



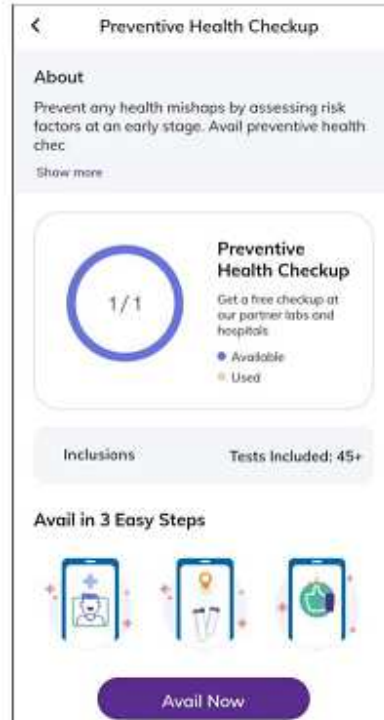
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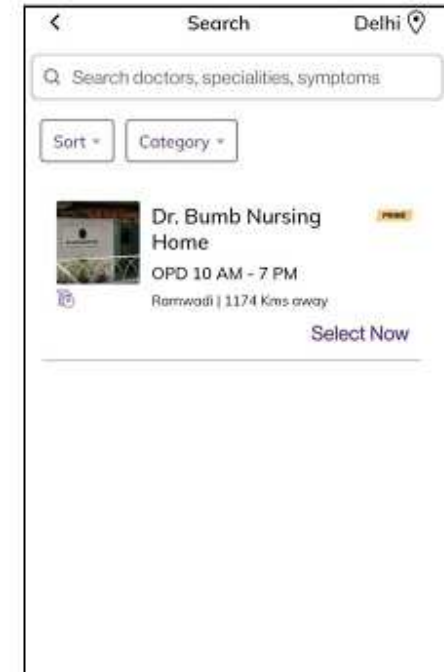
BOOKING PREVENTIVE HEALTH CHECKUP JOURNEY:



Customer clicks on "Preventive Health Check-up" option



Customer clicks on Avail Now



Customer chooses Health Check-Up Centre from list of centers

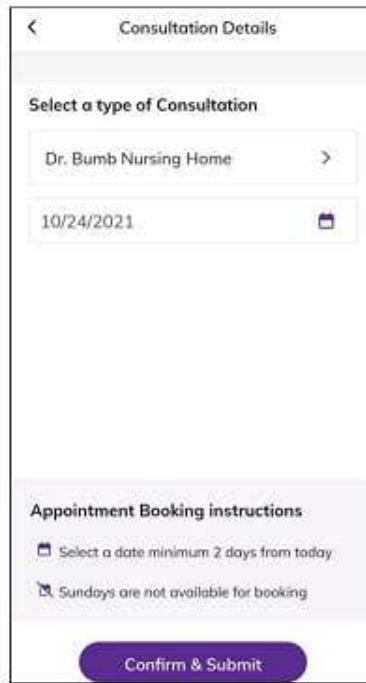
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BOOKING PREVENTIVE HEALTH CHECKUP JOURNEY:



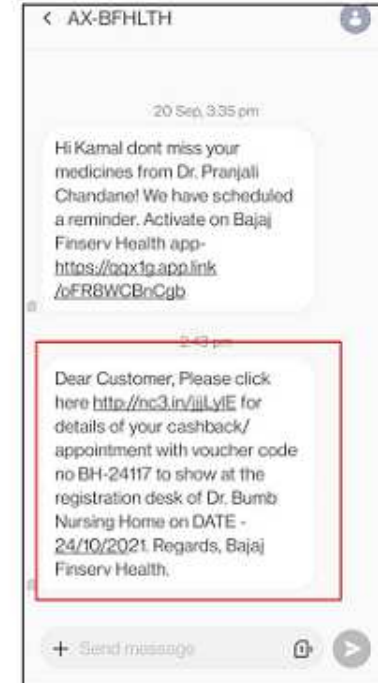
Customer chooses date of redemption



Customer Clicks on "Confirm & Submit"



Request has been confirmed



User will get an SMS for confirmation

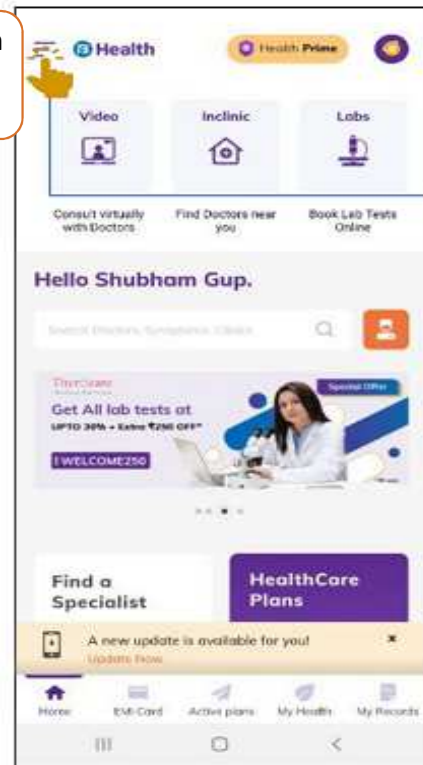
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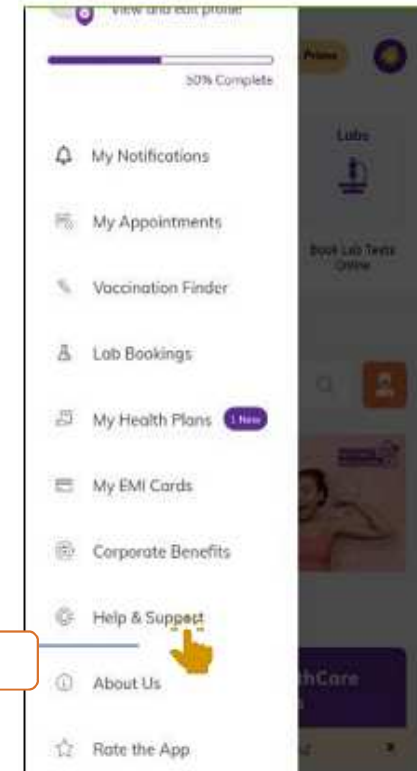


APP JOURNEY FOR HELP AND SUPPORT

On the app home-page, click on the 3 dots icon on the top-left as shown



Click on Help and Support



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Help and Support page

- ❖ Contact us: You shall find the **email id and contact** number here
- ❖ **FAQs**- Frequently asked questions about all your benefits. Please go through them to make the most of your benefits
- ❖ Get Help- You can choose **to talk to our Chabot** and avail yourself of **24x7** help



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Thank You